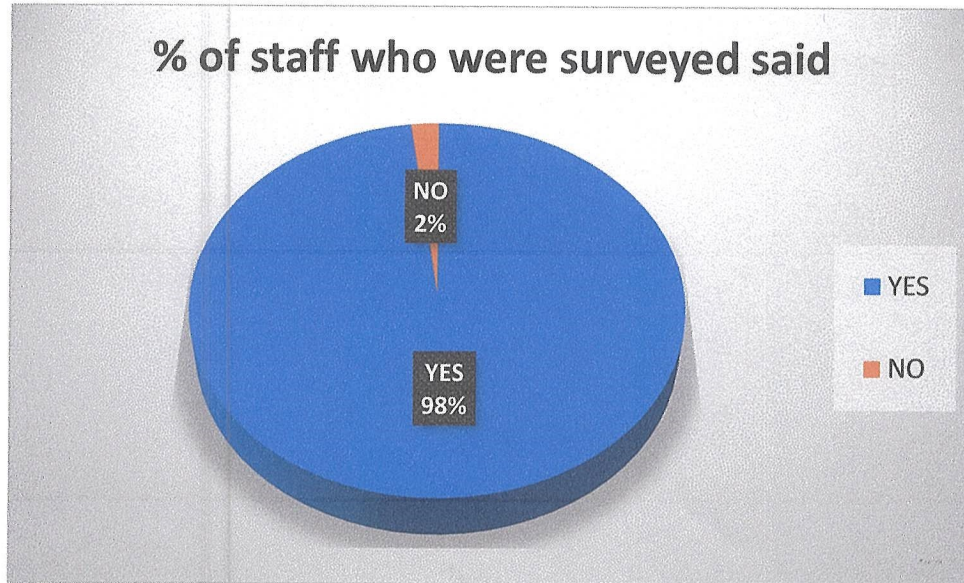


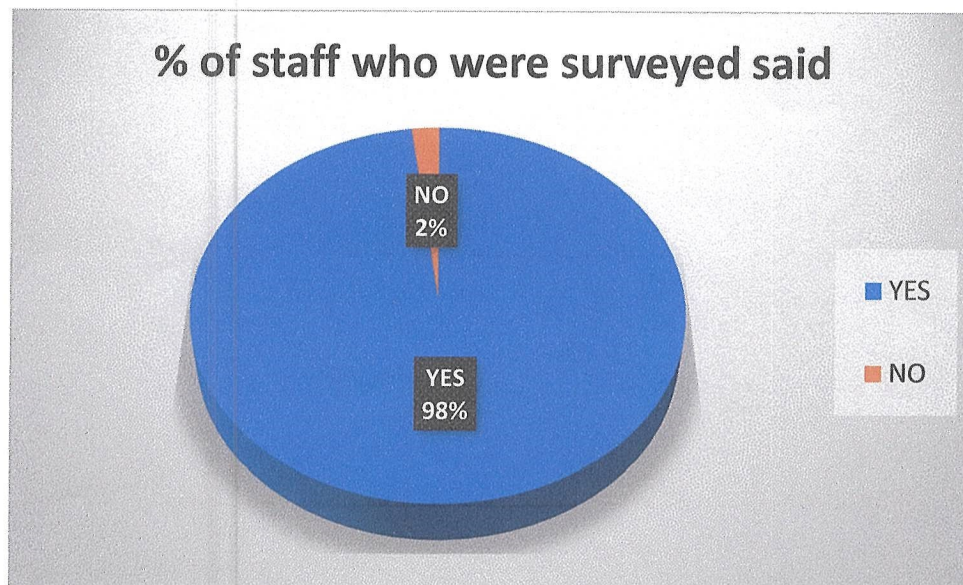
## Staff Satisfaction Survey

2020

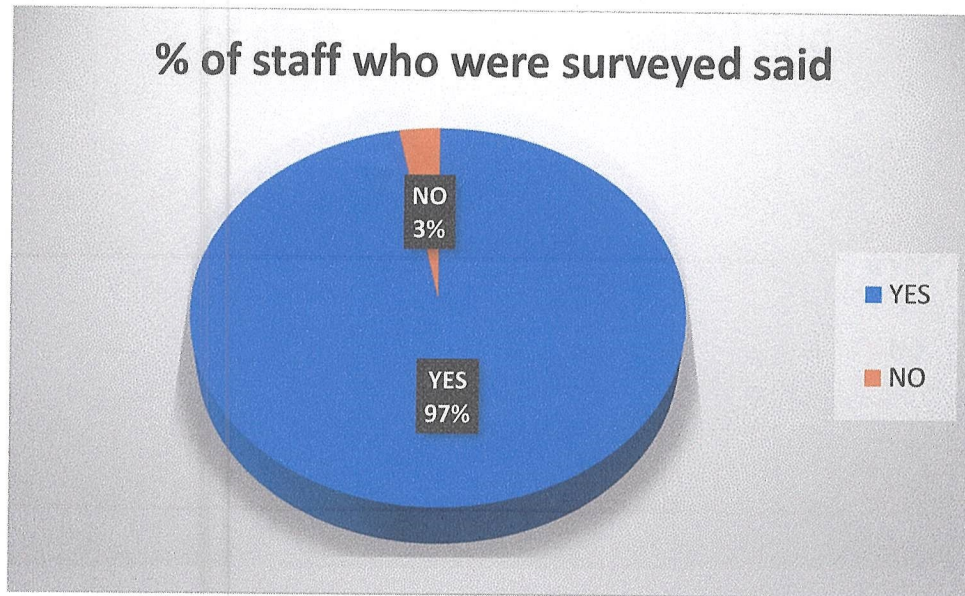
### 1. Do you understand Catherine Miller House Overall Goals?



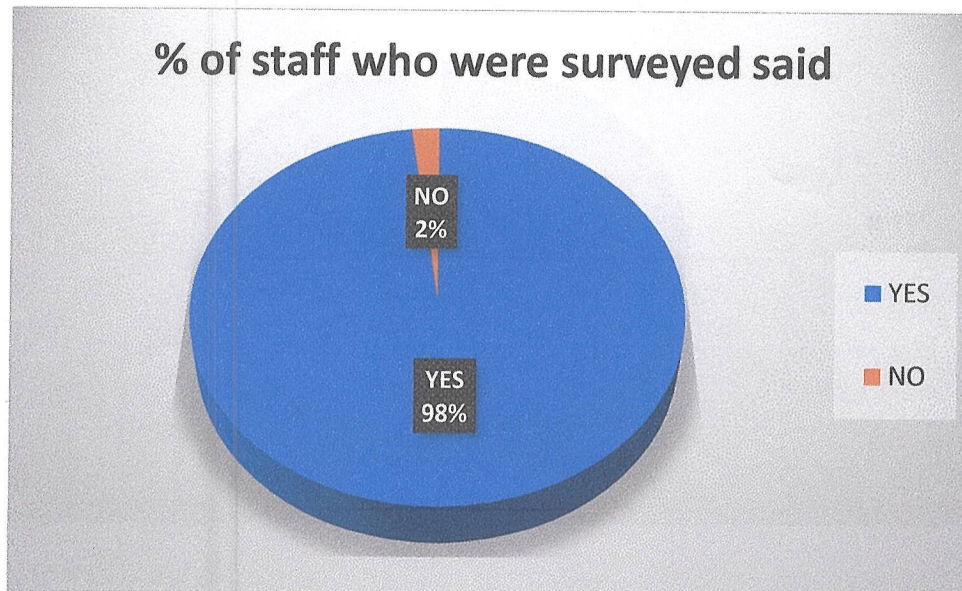
### 2. Are the expectations that come along with your position clear to you?



3. Did this home provide you with a good standard of induction training?

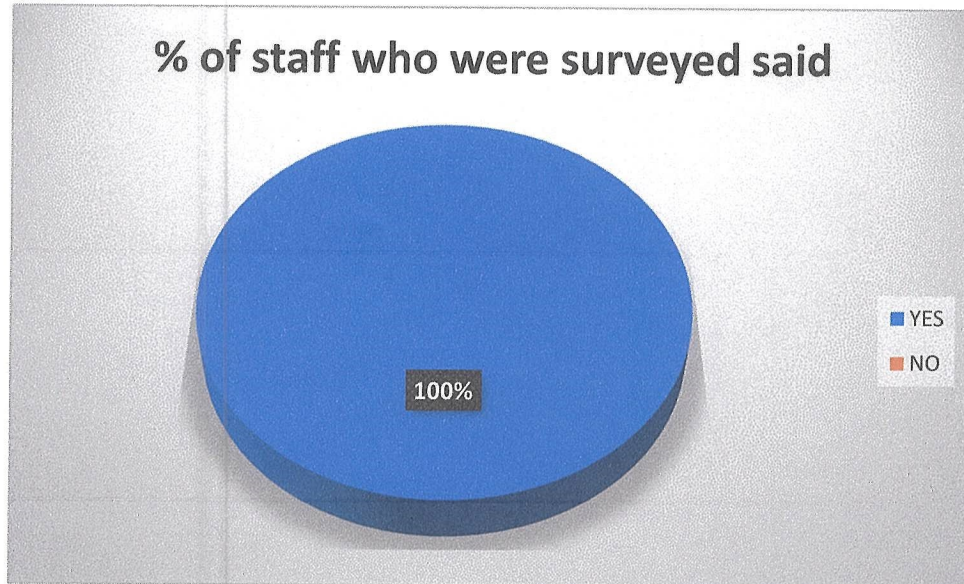


4. Were you made to feel welcome on your first day and were you introduced to all staff on duty / residents?

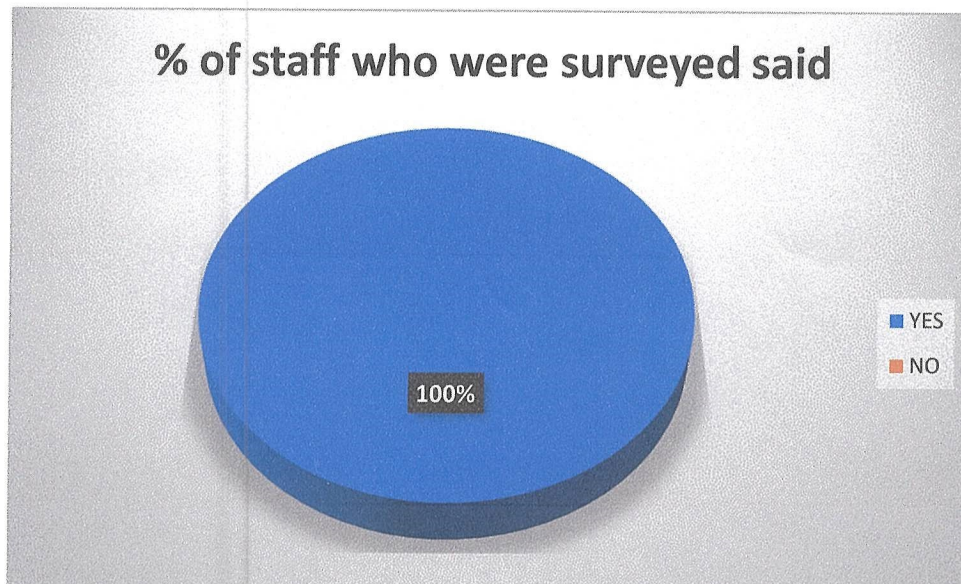




**9. Is your workplace environment safe?**



**10. Is your workplace environment comfortable?**

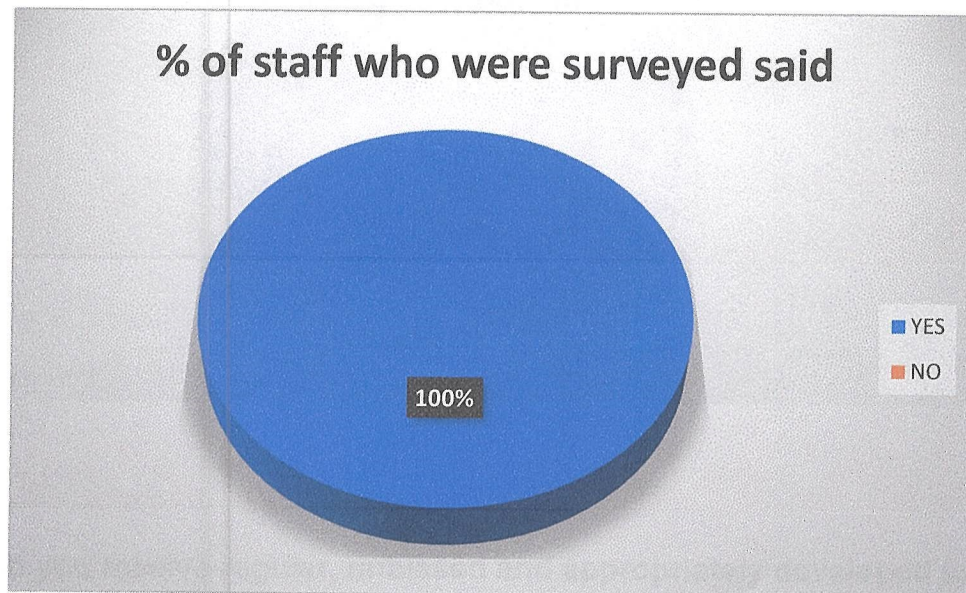


**11. How well do we support peoples wellbeing?**

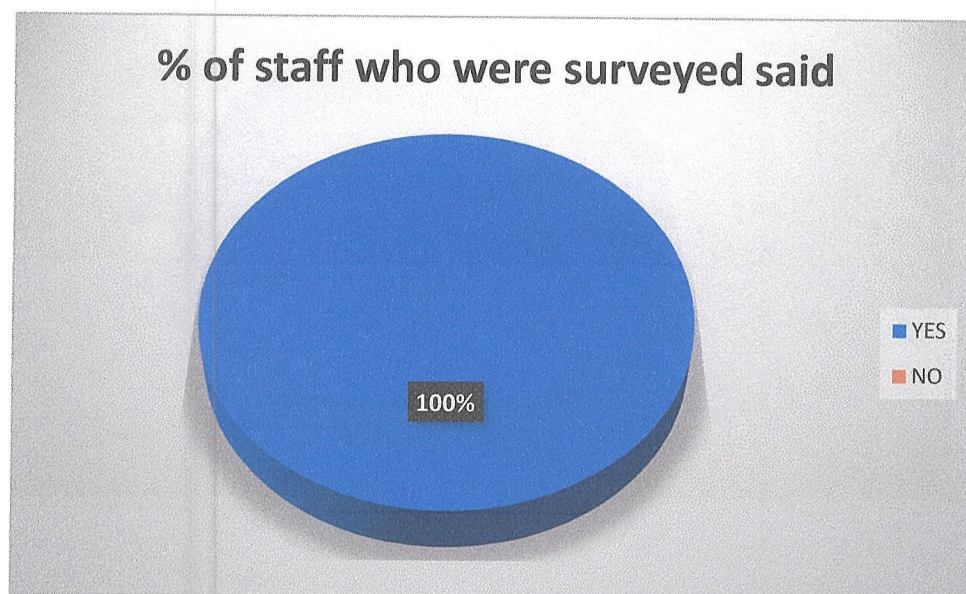
**Comments**

- Very well, residents are very much looked after
- Residents wellbeing is important to staff.
- All wellbeing is supported.
- Staff genuinely care.
- A very good level of support for residents.

**12. Does the home provide a range of training opportunities for you to participate in? Does training include regular refresher courses?**

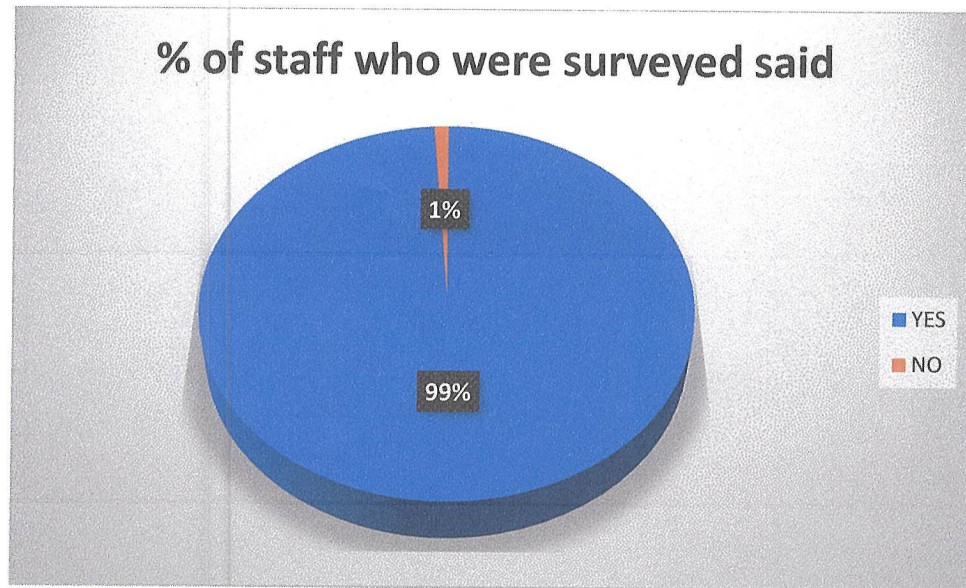


**13. Do you feel that Jennifer the Manager is approachable?**





**16. When changes are made in your workplace that affect your work, are you typically informed about them in a timely fashion?**



**17. What do you think are the best things about your job?**

**Comments**

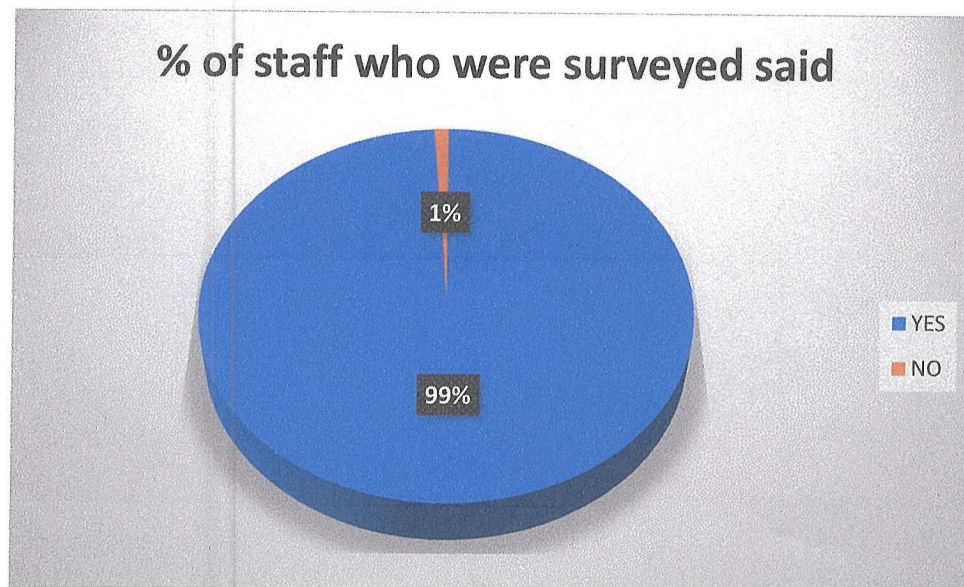
- Taking care of the residents.
- The residents I care for and the team I work with.
- A good team to work with and helping the residents.
- Team Work
- Good Team of staff and good times with the residents.
- How flexible the menus are for residents.
- The staff team.
- How rewarding it is.
- Making a difference in someone's life, I go home happy.
- Making sure residents are happy.
- Spending time with residents.

### 18. What do you think are the worst things about your job?

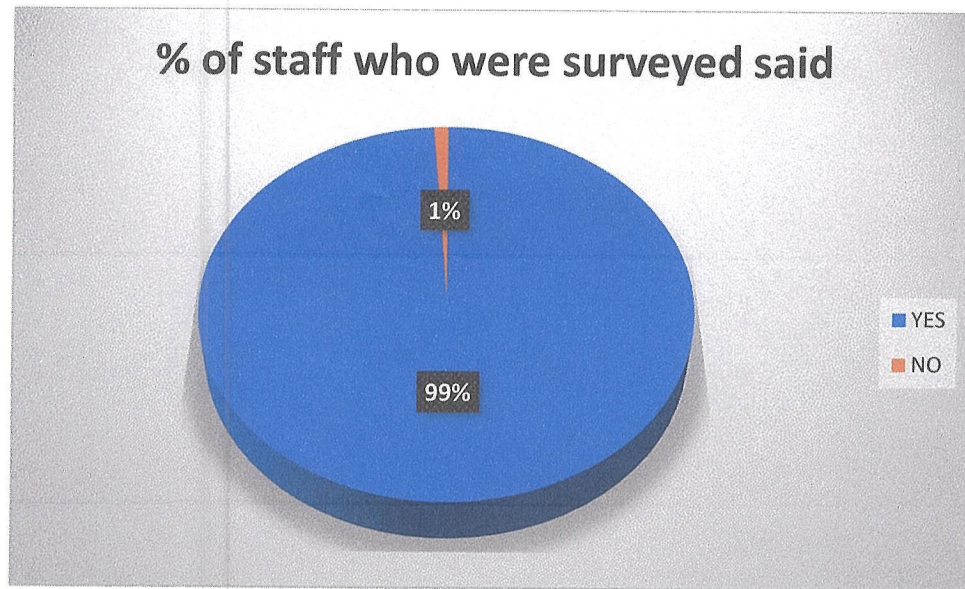
#### Comments

- Politics.
- Not always being heard when concerns or suggestions are made.
- Bad Team Work.
- Definitely need more communication.
- Losing a resident or seeing them unwell.

### 19. Do you feel that we are committed to quality?



**20. Overall, do you think that this home is a good place to work? Please briefly explain why.**



**Comments**

- **Very caring environment.**
- **The team at CMH genuinely care for the residents.**
- **Excellent care given to the residents.**
- **Flexibility**
- **The residents get looked after really well.**
- **People are friendly and genuine.**
- **Nice colleagues and rewarding job, can go to management if needed.**
- **Home from home, good services and friendly staff and management.**
- **Friendly good management and I love the residents.**
- **Friendly place to work, everyone really cares about the residents and works together as a team.**